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The Voice of the Visual in Memory

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Abstract
For as long as collective memory has been an area of scholarly concern, the precise role of images as its vehicle has been asserted rather than explicated. This essay addresses the role of images in collective memory. Motivated by circumstances in which images, rather than words, emerge as the preferred way to establish and maintain shared knowledge from earlier times, it offers the heuristic of "voice" to help explain how images work across represented events from different times and places. The essay uses "voice" to elucidate how the visual becomes an effective mode of relay about the past and a key vehicle of memory.
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The Voice of the Visual in Memory

Barbie Zelizer

For as long as collective memory has been an area of scholarly concern, the precise role of images as its vehicle has been asserted rather than explicated. This essay addresses the role of images in collective memory. Motivated by circumstances in which images, rather than words, emerge as the preferred way to establish and maintain shared knowledge from earlier times, it offers the heuristic of "voice" to help explain how images work across represented events from different times and places. The essay uses "voice" to elucidate how the visual becomes an effective mode of relay about the past and a key vehicle of memory.

On the Boundaries of Memory

Memory works through the various vehicles that give collectives a sense of their past. Addressed already in the work of Frances Yates, who showed how material artifacts in classical Rome facilitated the capacity to remember, the material object has long been seen as a stand-in or synecdochic representation of larger events, issues, and settings. That notion has been elaborated by contemporary scholars; Paul Connerton, Barry Schwartz, and Jacques Le Goff underscore the instrumentality of remembering complex events through vehicles of collective memory. In particular, Pierre Nora's notion of "lieux de mémoire," or "sites of memory," has helped demonstrate the linkage between the ability to remember and the places—conceptual and physical—where shared memory is lodged.

This scholarship postulates that different vehicles of memory offer different ways of making sense of the past. From portraits to bodily habits,
collective memories take shape at the intersections created by the different vehicles involved, with remembering through public monuments assumed to be a qualitatively different experience than remembering through films. How these vehicles equip publics to remember thereby foregrounds different stress points in the memory work under question. Images are one such vehicle, the various forms—portraits, pictures, photographs, films—which constitute a cogent means of tackling the past and making it work for the present. But how we remember through images remains powerfully different from how we might remember the same event were images not involved.

How Images Work

Theories of visual representation have long been occupied with delineating how images work differently than words. Much recent scholarship has been drawn to the place at which words and images meet, arguing that side by side the cogent dimensions of each representational template emerge. Such an intersection has generated similar interest in scholarship on memory, where the entanglement of words and images plays upon the respective representational strengths of each memory vehicle.

Indeed, the value of considering how images work by comparing and contrasting them with words dates back at least to the work of Gotthold Lessing. In his early essay on the Laocoon, he argued that painting differs from poetry simply because it “can use but a single moment of an action, and must therefore choose the most pregnant one, the one most suggestive of what has gone before and what is to follow.” In other words the visual, unlike the verbal, might best tell a story by strategically catching things in the middle. It depicts for its onlookers a moment in an event’s unfolding to which they attend while knowing where that unfolding leads. This means that visual work often involves catching the sequencing of events or issues midstream, strategically freezing it at its potentially strongest moment of meaningful representation.

This point is crucial for explaining the role of images in memory. It suggests that images help us remember the past by freezing its representation at a powerful moment already known to us. Indeed, Lessing’s ideas are particularly interesting because we do not encounter images in contemporary experience devoid of other memory vehicles. Rather, images
about the past appear alongside other visuals, words, sounds, and artifacts in an array of settings—legal discourse, religion, politics, and journalism, to name a few. Individuals and publics thus often know more about the past than what is actually depicted in a given image, perhaps having read of the depicted, seen a different visual representation of it, or even visualized depictions associated with similar mnemonic schemata. An unusual relationship is created between spectator and image that positions spectators in the peculiar circumstance of knowing more than they see while positioning images between what the spectator knows and does not know. When it comes to viewing images of the past, of which at least some information may be familiar, spectators are thereby led to suspend knowledge so as to encounter the depiction upon spectatorship.

Against this background, theories of visual representation have long held that images work through a combination of two forces. On the one hand, images, particularly photographs, work through a denotative force that is connected with verisimilitude, or the ability of the image to reference things "as they are." Also called the image’s indexicality or referentiality, by which an image appears to capture life on its own terms, the power to represent is established through the assumption of a correspondence with real life events. On the other hand, we expect from images a certain connotative force too. Connected with symbolism, generalizability, and universality, the image in this regard is assumed capable of invoking and repairing to broad symbolic systems that draw on certain meanings for the visual representations that are displayed. 7

The tension between the denotative and connotative forces of the image has occupied scholars of visual culture for decades. Yet certain theorists of visual culture have remained bewildered by an additional force of the image, which Roland Barthes calls its "third meaning." 8 In Barthes’s view, the image’s third meaning compels viewers after they encounter and deplete both its literal/informational side and its symbolic dimensions. Barthes argues that the third meaning is difficult to locate because it is not situated structurally or in a certain place of the image. It is similarly difficult to describe because it involves what he calls the image’s obtuseness, its accent or anaphoric side. It is thus no surprise that contemporary theories of visual representation generally have left the image’s third meaning unexplained.
It may be that visuals need more than just indicative and symbolic force to work in memory. We know that visual memory uses both indicative and symbolic parameters to assert itself in predictable and patterned linkages to the past. But it is possible that such parameters come together systematically, picking up recurrent visual tropes over time and activating them across different events and places in a way that lends meaning to the recycling typical of memory. In other words, it may be that in memory images need more than their indicative and symbolic dimensions and depend on the successful activation of that third meaning to which Barthes refers.

Photographs and Memory

As vehicles of memory, images work in patterned ways, concretizing and externalizing events in an accessible and visible fashion that allows us to recognize the tangible proof they offer of the events being represented. Images actively depend on their material form when operating as vehicles of memory, with our ability to remember events of the past facilitated by an image’s availability and interchangeability. In a sense, then, visual memory’s texture becomes a facilitator for memory’s endurance.

With photography this is even more the case, for the force of the photographic image is derived from its powerful capacity to represent the real. Often photography aids the recall of things and events past so effectively that photographs become the primary markers of memory itself. We need only think of the wide-ranging familiarity of the image of a small boy being herded out of the Warsaw Ghetto by Nazi soldiers to recognize how far a photograph can go in standing in for the event it depicts.

But difficulties arise when photographs shape a collective past. At best photographs are arbitrary, composite, conventionalized, and simplified glimpses of the past. They are “conventionalized, because the image has to be meaningful for an entire group; simplified, because in order to be generally meaningful and capable of transmission, the complexity of the image must be reduced as far as possible.” They are also schematic, lacking the detail of the images of personal memory. We do not remember the name of the South Vietnamese village where children ran screaming from their napalmed homes into the field of vision of a photographer’s camera, nor the date or circumstances under which the photograph was taken. But its resonance as an image of war atrocity—and consequent invocation by
U.S. antiwar groups during the sixties and seventies—stabilizes its meaning precisely along its more schematic dimensions. Collectively held images act as signposts within these limitations, providing a frame in which people can collectively appropriate images. That frame directs us to preferred meaning by the fastest if not the most all-encompassing route.

In events as wide-ranging as the Hindenberg explosion and the Challenger disaster, the collective’s ability to remember through images depends on some recognized means of storage. For unless cultures have the “means to freeze the memory of the past, the natural tendency of social memory is to suppress what is not meaningful or intuitively satisfying . . . and substitute what seems more appropriate or more in keeping with their particular conception of the world.” Modern culture’s capacity to freeze, replay, and store visual memories for large numbers of people—facilitated by museums, art galleries, television archives, and other visual data banks—has enhanced our ability to make the past work for present aims. Discussions of photographic memory thereby become at some level discussions of cultural practice—of the strategies by which photographs are made and collected, retained and stored, recycled and forgotten.

These points of emphasis have moved us substantially in our appreciation of how photographs work in memory. But they have also introduced certain blind spots into our understanding of photographs as vehicles of memory. Scholarship on photographic memory has emphasized the fact and actuality of photographic depiction to such an extent that it has left unaddressed its opposite—contingency. Defined as the quality of being uncertain, conditional, or possible, contingency softens the fact-driven force of the photograph by introducing chance and relativity into its appropriation by spectators. Such “what if” dimensions of the image, however, are largely absent from theories of visual representation. Despite the lexicon that we have begun to develop for some dimensions of visual authority, there is still no term that complicates/qualifies/qualifies what we see. Without it, all that contingency entails—possibility, qualification, imagination—is pushed aside to accommodate the blunt force of the photograph’s depiction of the here and now.

Yet it is possible, even probable, that images function in memory precisely through contingency, when meaning settles not at the image’s original point of display but over time in new contexts that are always altered,
sometimes playful, and often contradictory. By playing to the contingent aspect of a depicted event or issue, the image’s capacity to speak for the past changes in its relation to the events it depicts. And when dealing with events of a tragic nature, contingency may be the best interpretive stance for which we can hope.

The Subjunctive Voice of Images

“Voice” offers a useful way of making sense of the image’s role in memory. Seen here as the dimensions of an image that propel it to link with other events at other times and places, voice helps explain how the image takes on an already provided meaning upon its initial appearance. In this regard, voice can be seen as an assist that helps us understand both the image’s third meaning and the role of contingency in visual memory.

It is important to note that what is here called “voice” in effect corresponds with a slew of linguistic terms—including voice, mood, tense, and aspect—that complicate and qualify the word of action in a statement. While in popular usage voice simply means articulation or expression, voice is defined grammatically as that which shows the relationship between the subject and the word of action in a statement. Taken together, voice is extended here to refer to the relationship developed between the spectator and the image—involving state of mind, attitude, temporal and sequential positioning—and to those aspects of the image that help the spectator develop that relationship. This is key, for it offsets the limitations of the image itself. As Slavoj Zizek contends, “[V]oice does not simply persist at a different level with regard to what we see, it rather points to a gap in the field of the visible, toward the dimension of what eludes our gaze . . . ultimately, we hear things because we cannot see everything.”

Voice helps situate visual memory on the boundaries of the familiar, ensuring not only that new images build on a visual tradition in both form and content but on a series of related expectations for how we are willing to connect with the past and where our resistance for doing so can be found. At the same time, voice helps introduce the more amorphous aspects of visual depiction that are associated with what might be loosely called an image’s mood, tense, and aspect.

If we are agreed that the domain of the visual is in need of explication
for both an image’s third meaning and its connection to contingency, it makes sense to search for a voice that accomplishes that address effectively. One such voice—the “subjunctive”—does so particularly well, as it is concerned with the capacity to couch what is represented in an interpretive scheme of “what could be.” Grammatically, the subjunctive qualifies the word of action by situating it within the hypothetical, changing the statement “I shot that man” to “I might have shot that man.” Usually signified in verbal language by auxiliaries such as “might,” “could,” or “should,” by the substitution of “would have” for “had” and by the use of “if” clauses, depiction in images adds impulses of supposal, hypothesis, and possibility to photographic verisimilitude. The condition under focus is transformed from a reality or future certainty into a probability made possible by someone’s desire, emotions, or imagination. Technically defined as the mood of a verb used to express condition or hypothesis, the subjunctive creates a space of possibility, hope, and liminality through which spectators might relate to images. Images that might not be inherently uncertain, hypothetical, or emotional become so due to the attitude of spectators. It allows them to move through what might be called the “as if” of visual representation and memory. The “as if” thrives on contradiction, on often illogical, unpredictable, and idiosyncratic connections, whereby the original use value of a piece of visual culture is easily negated and undermined. The “as if” has many helpers in photography, such as insufficient credits, overgeneralized captions, an imprecise relation between text and image—all the tools that blur an image’s referentiality. In the subjunctive voice, questions about cultural authority are altered and muted, if not suspended. Spectators begin to ask not “What are we looking at?” but “What does this remind us of?” and “What possibilities does this raise?”

As a mode of tackling experience, the subjunctive has been addressed by numerous scholars concerned with meaning and representation. Anthropologist Victor Turner was instrumental in introducing the subjunctive to discussions of everyday life with his notions about ritual process and liminality.15 Charles E. Scott, Roger Silverstone, and Michael Schudson each elaborated on the notion in the contexts of philosophy, cultural studies, and journalism, respectively.16 Yet none considered the role that
the subjunctive might play in images and the domain of visual representation.

The subjunctive enhances the work of visual memory because it activates visual markers for subjunctive ends and thereby becomes well suited for representing complex events. Prominent when the visual retreats into the past, the subjunctive here depends on the texture and availability of images that are simplified, schematic, and often composite and that appear in an interchangeable array of paintings, icons, photographs, and video clips. In memory, the subjunctive voice connects across these dimensions in patterned ways. We come to remember whole events through condensed images that reduce complex and multidimensional phenomena into memorable scenes. Often they are memorable because they activate impulses about how the "world might be" rather than how "it is."

For example, when a depiction pauses on the "as if" dimensions of an image—coaxing spectators to consider how a depiction "might mean," "might be," "might look," or "might end"—it involves many sides of the imaginary. A photograph of a kiss, tendered in a public square at the end of World War II, draws imaginary visions of who the people might have been, what kind of relationship they might have had, or where their act might have led. Similarly, a photograph of a flag raising at the conclusion of a drawn-out battle conjures up thoughts about the flag raisers' experiences in battle and the world order that their action was hoping to set in place. Each of these examples illustrates what Lessing said long ago about the visual: Images break the sequencing of action in the middle. By freezing that sequencing midway at a particularly memorable representational moment, spectators are able to embellish numerous imaginary schemes on the "about to" moment that is depicted in the sequencing of action. In this sense they supply a contingent dimension to visual depiction. That contingent dimension, in turn, helps activate the image's third meaning that facilitates connections between images across times and places.

Visualizing the About-to-Die Moment

The possibilities raised here regarding the role of the image in memory—that it thrives on both the image's third meaning and its contingent dimensions—are key to understanding images over time. Yet both possi-
bilities depend on representational decisions that strategically play to the kinds of images that typically emerge as effective vehicles of memory. Such images tend to be of the type described above: they freeze a particularly memorable moment of representation midway through the sequencing of action by representing it through the subjunctive voice. Typically, then, they build on the blunt force of photographic depiction—its concretization of the here and now—and soften that force with qualifiers that are suggestive of possibility, contingency, and hypothesis.

While such images come to the foreground in numerous kinds of visual representation, perhaps nowhere are their attributes as salient as in those visual images that depict individuals on the brink of death. From Phillippe Aries we have learned that the representation of death has long been codified in conjunction with broader notions about how life is supposed to be lived and ended. The work of Jay Ruby has extended our understanding of how people use photographs of loved ones to mitigate the finality of their deaths. Such assumptions play to the subjunctive voice and midway sequencing typical of images in memory. In other words, images of the about-to-die moment offer a content that is well suited to the form provided by images acting as memory vehicles.

First, the subjunctive voice offers an apt way of depicting the difficult topic of death. It allows us to recognize its finality while facilitating the inclusion of possibility, contingency, and even the illogical conclusion of its postponement. Visual images using the subjunctive voice to address death are thus possibly easier to view.

Second, freezing the sequencing of action midway means that these images purport to delay death's progression. It positions the action at the "about to" moment, the moment at which an individual or group is going to die, but not after they are already dead. By freezing the representation of death before people actually die, we mark the moment before death, rather than after, as the most powerful and memorable moment of representation in the sequencing of events surrounding human demise. And indeed, both the arts and scholarship on the death experience have long held one's final moment as crucially important, as it is assumed to offer a playback of one's life in which one's entire life flashes by in an instant. Individuals are often seen reflecting on personal accomplishments and fail-
ures at the moment they are about to die. It is not only a point of transference but a boundary marker of crucial importance that marks significant aspects of all that has come before and all that is to follow.

This is a long way of saying that the moment before death has long been seen as one of the most perplexing, complicated, and interesting moments in contemporary civilization. Seen in many instances as the preferred version of death's representation, the final moment before death can be traced as an enduring trope in one of the classic representations of civilization—the Crucifixion. Although not all portrayals of the Crucifixion show an already dead Christ, a recurrent visual trope has been to depict Christ at the moment of his impending death. In such images, Christ is portrayed as still alive and suffering rather than already dead, and the moment before his death is positioned as the preferred way of depicting death itself, death's opposite being used as its stand-in.

It is not surprising, then, that the aesthetic choice to frame the one already dead at the moment that the person is about to die has a long history in visual representation. Woodcuts from the fifteenth and sixteenth centuries—the *artes moriendi* that portrayed for the public the proper manner of dying—depict the traditional image of the deathbed and the deathbed scene as the preferred iconographic representation of death. Similarly, numerous paintings from the late eighteenth and early nineteenth centuries reflect the decision to feature the moment before death as the stand-in for death itself.

For instance, a painting by Benjamin West titled *The Death of General Wolfe* (1770) portrays Wolfe's death in the midst of the siege of Quebec during the French and Indian War. West depicted the death of what he saw as the modern hero by portraying a dying Wolfe surrounded by adoring subordinates. Publics here were offered the same tension that had resonated earlier from the Crucifixion images, whereby the state of death was visualized by a still-live body. *The Death of Socrates* (1787) by Jacques Louis David portrays Socrates' last moments in a similar fashion. Despite the image's title, publics saw Socrates sitting upright and busily engaged with everyone around him, all of whom probably wondered when the hemlock he had just swallowed would take effect. The image was in keeping with Plato's account of Socrates' death, which maintained that the philosopher died as he lived rather than the other way around. Nearly thirty years later
Francesco Goya portrayed the horrors of the Napoleonic invasion by depicting a man stiffened with fear against the firing squad about to end his life. Titled *Third of May, 1808* (1814), the painting showed the man's last moment before being bayoneted by insurgent troops.

In considering the middle captured by each of these paintings, we are reminded again that it is their frozen motion that makes each image so striking, offering us, as Lessing suggested, what may in fact set visual representation and particularly the still moment apart from other modes of representation. Simply put, the image tells the story of what happened at a point just before the end of its unfolding. The power of the images is magnified by the deaths to which they lead, with death built on to accommodate broader subjunctive messages.

In each case of viewing the about-to-die image, we are drawn into an illogical spectator position that is simultaneously naive and all-knowing. That all-knowingness coaxes us to review what we know is about to happen and to think about what might have been had things happened differently. We entertain the irrational hope that death may not occur. As Lessing suggested, we are drawn here to what is by knowing what follows, suspending what we know is about to happen. This impossible contradictory stance is facilitated by the mood of contingency made possible by the subjunctive voice. As spectators, then, we are drawn to the "as if" of these representations, left to wonder how things might have looked different had death not occurred. And it is the subjunctive voice—the stance of contingency—that persists in memory. The "as if" is what gets recycled—on posters, collectors' volumes, photographic yearbooks. Subjunctivity, then, becomes a voice or trope through which to remember.

All of this suggests that the aesthetic choice to pitch an image of death as an about-to-die moment has been key. This is important, because it may have emerged as a choice producing a particularly powerful and emotional image of death. Moreover, this moment of about-to-die plays itself out across a wide range of depictions in culture, journalism among them. Even before the advent of photography in journalism, drawings of about-to-die moments appeared regularly. Among the most well-known examples was an illustration of President William McKinley's assassination in 1901, which a *Leslie's* magazine artist drew at the moment McKinley extended his right hand for a handshake with his about-to-be assassin. Once pho-
photography became the preferred way of visualizing events in journalism, however, the opportunity for displaying about-to-die moments became more widespread.

Journalism and the About-to-Die Image

The inclusion of the about-to-die image in journalistic representations provides a particularly interesting illustration of the resonance of this particular type of depiction. When journalists include the about-to-die moment as part of their coverage, they in effect subvert journalism's own aims—which is to present depictions of that which is most newsworthy. What is most newsworthy for journalism is death itself. Yet its depiction may not coincide with that which is most visually powerful, suggesting that a journalist or news organization's decision to attend to the visually powerful in effect neglects that which is newsworthy. When that visually powerful image remains the primary iconic representation of the depicted event over time, questions arise concerning the documentary status of the news image in memory. Moreover, when that depiction uses the subjunctive voice—the "as if"—rather than the indicative—the "as is," on which journalism strongly relies—questions arise regarding the voice by which journalists typically establish their own authority.

This is no small matter, for photographic depictions of the about-to-die moment have literally cluttered the repository of photojournalism's high moments. Collections of the iconic images of photojournalism have long included versions of the about-to-die moment, where photojournalistic images have focused on the final moment before death, actual or presumed. Such images fill our collective memory: a young boy being herded from the Warsaw Ghetto under a Nazi machine gun; Lee Harvey Oswald about to be gunned down by Jack Ruby; a black man ascending the platform to his own lynching; a Palestinian child crouching in fear before he is shot to death by Israeli soldiers. In each case, the about-to-die moment recurs time and again as a memorable synecdochic stand-in for a range of complex, often contested events in contemporary history.

The about-to-die moment involves two aberrations to journalism. One concerns the violation of journalistic values of newsworthiness at the time of the photograph's initial display, either on the part of the photographer or the news organization, by which the about-to-die photo becomes the
preferred way of visualizing the death at hand. In most cases this decision involves substituting depictions of the about-to-die photograph for other more newsworthy images of death itself. In part, such a decision depends on what Jessica Fishman has defined as an inhibition regarding the images of corpses in the news, whereby photographs of dead bodies are rendered the more offensive choice for journalists to make. 23 The second involves violating journalistic values of newsworthiness over time, whereby the less newsworthy photo, originally selected for initial display, becomes the iconic image by which the complex events surrounding death are remembered. Such photos of the about-to-die moment reappear in news retrospectives, anniversary issues, and other memory work conducted by news organizations over time. 24 Given that many of the events being depicted or remembered involve the tragic death of either large populations or prominent individuals, the selection and maintenance of photos that have been strategically chosen because they depict death in process rather than as a finished state is telling.

For instance, three of the four iconic images of the conflict in Vietnam captured individuals poised at the moment of death but not yet dead. 25 Each photo not only received widespread depiction at the time of the event's original unfolding but was recycled extensively over time, reappearing in retrospectives on the Vietnam War, newspaper and broadcast retrospectives of the sixties and seventies, and memorial volumes on Southeast Asia. Perhaps the most famous was the Eddie Adams photograph from 1968 of a South Vietnamese chief of national police—General Loan—shooting a Vietcong prisoner in the head. The picture, one of a sequence of still shots that Adams took at the time, rapidly became a potent symbol of antiwar sentiments and played a crucial role in turning U.S. public opinion against the war. Significantly, Adams shot numerous images of the Vietcong prisoner, already dead, which did not make it widely into print, while the about-to-die moment made it onto the front pages of nearly every newspaper across the United States. It appeared twice in one edition of the New York Times, both on the front page and on page 12, bracketed by photos that Adams had taken before and after the execution. 26 The photographer's provision of evidence of the dead prisoner was thus pushed aside to accommodate the about-to-die image. In somewhat of a reverse practice, when the shot was shown on NBC Nightly News the network
blacked out its screen for three seconds, thereby increasing the photo’s impact. Not surprisingly, the photograph eventually won a Pulitzer and has since become one of the iconic representations of the Vietnam War.

Perhaps nowhere has the about-to-die moment been as aptly represented as in the visuals of the September 11 attacks on the World Trade Center and the Pentagon. Because the World Trade Center attack occurred in the midst of the nation’s media capital, the New York Times felt that camera crews and news photographers “all had ample time to capture the most horrific moments.” Yet images of human death did not generally appear, other than one photo of a severed hand that appeared in the New York Daily News. Depictions of body parts, blood, and gore were generally nowhere to be found. Possibly due to the trauma caused by the scope of the tragedy, depicting the loss of human life at a point before life was lost seemed to be simply easier than depicting death itself. It also reflected a longstanding reluctance, identified by Fishman, to depict images of human gore in the press and a tendency to target instead other focal points, such as inanimate objects or live bodies. Hence, news executives admitted that video footage and photography of body parts were excised from public view. MSNBC’s president said that his staff pushed aside numerous pictures showing blood and body parts to find the more antiseptic images. “We chose not to show a lot,” he said. “How more horrifying and graphic can you get than a 110-story building, blowing up and disintegrating before your eyes?” In other words, the about-to-die moment took precedence as a trope of visual representation from the beginning.

Nonetheless, the depictions that appeared in the days following the attacks were met with incredulity. As Business Week advised its readers, “Close your eyes and try to make the images go away—the jagged holes ripped in the twin towers by two hijacked airliners, desperate office workers jumping to their deaths, the buildings’ eventual cascading collapse, scenes of panic in the streets, jumpy TV footage of injured Pentagon officers. You can’t banish the horror.” Photographs connected to the attacks, though not depicting bodies, appeared with a systematic regularity that bordered at times on excess. Even by year’s end the same images continued to be displayed because, in the New York Times’s view, “they freeze-frame a calamity so great that the mind struggles, even months later, to comprehend the data being sent by the eyes.”
The about-to-die depictions of September 11 had two photographic focal points: ill-focused shots of people about to die and images of the burning World Trade Center buildings, filled with individuals who were not visualized but poised in an imaginary or presumed space on the brink of death. These two sides of death’s depiction—a first-order image depicting actual people on the way to their death and a second-order image depicting their presumed death in the buildings on the way to their collapse—were shown in complementary but different ways. It makes sense to consider them in turn.

First-Order About-to-Die Photos

The images of people on the way to their death in the World Trade Center provided a particularly horrific example of the force of photographic depiction that constituted a first-order representation of the about-to-die moment. Pictures of still-live bodies leaning from upper-story windows or tumbling from skyscrapers constituted a set of perhaps the most tragic depictions displayed in the aftermath of the attacks. Reminiscent of an earlier image in which people in a clothing factory gestured hysterically at bystanders from inside a fiery warehouse and jumped rather than burn to death, these photos were nonetheless shocking for the magnitude of the loss of human life that they represented. Moreover, the pictures of people waving frantically as fire engulfed the buildings or jumping to certain death were particularly painful because they underscored the sheer hopelessness of both the people trapped inside and the people witnessing their demise.

Images of people about to die appeared first on television. During the first few hours after the attacks, certain broadcast and cable news organizations—CNN, Fox News, and CBS—initially showed moving images of people jumping from the center towers’ upper floors to their presumed deaths on the pavement below. These pictures, which portrayed bodies like unreal stick figures tumbling jerkily into the gray sky from the side of the buildings, represented but did not depict actual death. No bodies were shown striking the pavement below, and little visual detail of those about to die was offered. The photographs were peculiar for the long view of action that they offered and for their failure to depict faces, identifiable human features, or detailing of clothing. At the same time the
distance between the photographers and camera people, on the one hand, and the individuals on the towers' upper floors, on the other, ensured that the people remained anonymous and would not be recognized by relatives. Spectators, instead, were expected to expand on the brutal fact of anonymous falling bodies with the presumption of their impending death on the pavement below. In a sense, then, these images that aptly captured the horror of the attack as it unfolded depended already at their original depiction on the spectator to fill in the narrative of a gruesome death beyond that actually depicted. Significantly, however, the image in its moving version was pulled from the television screen almost immediately after its initial broadcast. Both ABC and MSNBC decided not to show it at all, with executives at both news organizations wondering whether it was “necessary to show people plunging to their death.” NBC showed an image of one person jumping and then pulled it because, in one executive's view, it was “disturbing.” Although the image continued to be shown on some foreign broadcast networks, such as the BBC, on the home front it was deemed inappropriate and taken off air.

Yet the images of people jumping and hanging out of the towers experienced a peculiar short-life in the press that underscored the power of the subjunctive in helping people deal with the World Trade Center attacks. Two particular images made a comeback the day after the attack, when they were relegated as still photographs to the inner pages of certain daily newspapers. An Associated Press photograph of a solitary person tumbling headfirst out of one of the buildings, taken in two versions by Richard Drew, was reprinted more widely than other images of people about to die. The jumper, his legs posed as if in a graceful dance position, was depicted plummeting straight down the side of the building. The image appeared in the *Philadelphia Inquirer* on an inside page under the matter-of-fact title “A Person Falls from the World Trade Center’s North Tower,” alongside a much larger picture of a jetliner lining up to fly into one of the towers. It also appeared in the *Chicago Tribune* and the *Washington Post*, where it was appended to an article pondering why people had chosen to jump. A differently angled version of the same shot was displayed in the *New York Times* and the *Washington Post*. Time labeled it “The Long Fall.”

A second image, taken by Reuter’s Jeff Christensen, was also reprinted widely in the first day or two after the attacks. The photograph showed
Figure 7. An unidentified man jumps to his death from one of the towers (Richard Drew, Associated Press/Wide World Photos).
people hanging out of the World Trade Center, waving frantically. Although Christensen did not realize at first that his much larger shot of the building included in one corner scores of people caught between death by fire and death by jumping, the wire service blew up the smaller image, constituting one-fiftieth of the original frame, into its own image once alerted to its contents. The picture appeared twice in the Washington Post, the Chicago Tribune, Newsweek, and the Boston Globe. Typically it received a caption that generalized the depicted scene: Newsweek called it “After the Blast.”

The images’ immediate display in the press at first raised the question of how the photographic still image could suddenly make the horrific display presentable. Why did the image of people jumping, considered too powerful and inappropriate when positioned as part of a video sequence, become appropriate for public display a mere twenty-four hours later when transformed into a single, static shot? Those questions, however, were quelled by the fact that the static shots of people about to die reappeared in only a limited fashion.

Despite a short run in the press during the first day or two after the attacks, the photos did not proliferate widely. They were printed in only a limited number of newspapers, primarily New York papers and newspapers of record. When they did appear, they were printed on inside rather than front pages and more often than not in black and white rather than color. Finally, when they did run, they provoked reader complaints.

By the weekend the images of people about to die virtually disappeared, appearing in very few of the newsmagazines, retrospectives, or other overviews of that first week’s events. By the time that many of the later retrospective volumes went into print three months later, they reappeared hardly at all. One memorial volume comprised nearly one hundred photos but not one portrayed the tumbling bodies. Even an Associated Press retrospective, issued in September 2001, did not include the photograph of a solitary jumper taken by its own photographer.

The contradictory display of the static shot—by which it appeared but without full force—is telling. On the one hand, its appearance could have been expected to be short-lived, given the reluctance in the press about showing human gore. On the other hand, the reappearance of the about-to-die moment as a still shot offered a more subjunctive and contingent
display of the image than was suggested in the image's moving version. While most spectators within a day or two were able to fill in the tragic details of the larger narrative—the fact that beyond the camera's frame lay the harsh pavement on which the bodies landed—there was little in the images themselves that forced spectators to face that aspect of the event. Rather, the static depictions allowed them to remain in a subjunctive space even longer than they had with the moving image. In that subjunctive space, the people portrayed were not yet dead and the depiction suggested the remote possibility that perhaps, as in one spectator's words, it was "all just a bad dream." As one ABC news correspondent said, "The most horrible thing was the sight of people hurling themselves from the building, I was telling myself maybe they weren't real people. They looked like little dolls." The tug of these two contradictory impulses facilitated the images' disappearance and brief return. However, the no-nonsense positioning of the bodies, some of them tumbling headfirst as they fell from the buildings, made it difficult to contain a subjunctive interpretation for long. What possibilities—other than certain death—could be entertained here? So
bothered was the New York Times by the image that it ran an article detailing journalistic decisions to run the picture of jumping bodies. While the New York Times justified its decision to publish because the photo appeared on an inside page and in black and white and Newsday justified it because it was a small image and the person unidentifiable, this was not enough for some readers. As one person wrote to the Denver Post, "[T]his is nauseating... Do you have no feelings, no sense of respect for the families of the loved ones lost?"

Thus, the portrayals of jumping bodies disappeared a second time. In need of a visualization that could powerfully convey the tragic events as they unfolded, a second-order about-to-die moment emerged from the scores of photos being taken. It depicted the more imaginary or presumed aspect of impending death as embodied in the collapse of the World Trade Center itself. In other words, images of the buildings in which people were about to perish took the place of depictions of people about to die.

Second-Order About-to-Die Photos

Depictions of the buildings upheld a tendency in the press, identified by Fishman, to offset the visualization of dead bodies with a focus on inanimate objects. But the buildings here took on a central role in visualizing the tragedy for a grieving public from the very beginning. Played over and over again on television, in newsmagazines, and in other venues of visual display, the towers provided a remarkable shot of impact that segmented the larger story neatly into before and after portions. At times the images seemed to function like "a kind of wallpaper." And yet the repeated display of the shots helped offset people’s persistent disbelief in what was happening. In MSNBC anchor Brian Williams’s words, "[I]t just never ceases to amaze people to watch that piece of videotape."

But as an about-to-die photo, the image of the fractured World Trade Center, its towers burning shortly before their monumental demise, had an additional function. It forced spectators to imagine or presume the precise circumstances of the individuals who faced their deaths rather than see the individuals as they were about to die. In much the same way that the moving images of jumping bodies offered less of an ability to pause subjunctively than did the still shots, so too the depiction of bodies offered less of a subjunctive space than did the inanimate buildings. Choosing to depict buildings instead of bodies prolonged the moment of contingency
in which spectators could improbably hope that the buildings would not fall and the people not die. As one spectator said, "I kept looking and looking and wishing that the story would take a different turn." Or, as a New York Times columnist commented on a moment in which the tape of the just-struck buildings played backward momentarily, "[W]e saw history reverse itself; the building appeared whole, as if in a wishful dream."

These photos portrayed the looming facades of the twin towers in vari-
ous stages of their demise. Certain photos showed them at the moment of
impact of one or the other airliner; others showed them on fire after the
planes struck; still others showed them as they began to crumble. The
front pages of some newspapers elected to show a series of temporal
moments of the buildings crumbling in sequenced succession. Each de-
piction was an additional variance of the about-to-die moment, with spec-
tators recognizing that the thousands of live people inside were exper-i-
encing horrific and life-threatening circumstances at the moment of the
images' depiction.

The same images were shown repeatedly over the next few days. The
day after the attacks, the burning towers appeared on nearly every front
page of U.S. and foreign newspapers. In viewing the images by that
point, spectators clearly were forced to suspend what they knew—that
the towers did in fact come down, killing all those still trapped inside.
Yet the image persisted. The Philadelphia Inquirer, for instance, used the
burning towers as its logo for days after the attacks, as a way of marking
its daily inventory of the attack-related articles inside the newspaper.
The burning towers were also seen in nearly every possible visual venue
beyond the front pages of newspapers. They appeared on the covers of all
of the major newsmagazines and as logos for most televised broadcast
and cable coverage of the aftermath of the attacks. The towers adorned
the covers of retrospective memorial volumes over the months that fol-
lowed. The cover of Newsweek's year-end double issue featured an over-
vie of the year with the single word "September" affixed above a picture
of the burning towers. On December 31, the image topped a special New
York Times section titled "The Year in Pictures." The towers appeared not
only on many volume covers but also on inside pages in the same volumes:
a Reuters commemorative volume designated 10 percent of its more than
150 photos to the burning towers. The images were also affixed to nu-
merous popular cultural artifacts including calendars, buttons, t-shirts,
and posters.

But we need to ask why these images stuck in memory. Why did the
burning towers persist as the reigning about-to-die moment of the Sep-
tember 11 attacks? It is probable that the images reigned as the preferred
way of making sense of the attacks because they had the right "voice" for
displaying the horror associated with the World Trade Center attacks. Not
only did the images offer the appropriate degree of contingency for a message too harsh to be seen with the brute force of reality’s depiction. As one spectator, trying to take his own photograph of the towers before they collapsed, wrote in the New York Times: “It had been a nice shot. And certainly it had been easier to shape the horror into an aesthetic distance and deny the human reality. There was safety in that distance.” But the image also cut—and depicted—the story at precisely its most powerful moment, pushing spectators to recognize what came later while allowing them to prolong the experience of what had been before. The images hence created a space of (im)possibility, whereby spectators were able to linger in a moment when the full scope of the tragedy was not yet upon them.

Conclusion: When Memory Freezes on Contingency

The substitution of buildings for people as the preferred representation of the about-to-die moment in the World Trade Center attacks makes sense when considering the role of the subjunctive in the popular imagination. Viewing the raw horror of bodies tumbling to their death was clearly problematic because their harsh depiction overwhelmed the subjunctive possibility of muting the finality of death for viewers. The buildings, by contrast, prolonged that subjunctive response, softening the reality of the response with the improbable—but comforting—sense that time might have thwarted death’s intention.

It is important to realize that the contradictory display associated with these images was resolved by drawing from a robust tradition of earlier about-to-die photos where death was actual or presumed. Not a decision made on the backs of this event alone, the trajectory by which horrific tragedy came to be visualized through its “as if” rather than its “as is” dimensions has a long history connecting this event with other similar ones—wars, assassinations, natural tragedies, terrorist acts. The image’s voice made available the parallels, making clear which filters were acceptable for drawing death’s representation in the public sphere. Voice offered spectators the space of contingency for as long as they needed to be there, postponing the logical conclusion of the about-to-die image—death itself.

Significantly, however, as we have seen through the long and resonant tradition of such images, the about-to-die representation does not dis-
appear as we move into memory and into what should be a gradual acceptance of the horror of its underlying events. Despite its strategic representativeness for certain kinds of public events, when it is invoked the about-to-die moment lingers as a marker of complex events in history. It persists in manifold forms, turning, in journalism, into prize-winning photos, celebrated images, and even iconic representations that become, in one newspaper’s words, “defining statements of the events from which they have arisen.” This means that a subjunctive response to the horrors they embody persists too, lingering as messages of contingency at a point where contingency may no longer be the optimum response to the events of mass destruction depicted in these images.

All of this should give us pause. For the powerful presence of the subjunctive within our capacity to remember the past suggests that we often willingly engage in a kind of irrational game-playing with what we see, projecting altered ends on the screens through which we see. The “as if” permeates the core of our very encounters with the real world, molding our capacity to remember long after it may have outlived its usefulness. Often “we see” because “we should see.” But our leap into the third meaning of the image, into an embrace of conditionality and hypothesis, is worth pondering for what it suggests about the boundaries of memory. For it may be that memory rests not only upon the boundaries of the familiar but upon the boundaries of the impossible. And when dealing with the memory of tragic events, we need to ask ourselves if that is the best response we can muster.

Notes

This essay began as part of a keynote address for a conference on visual rhetoric in Bloomington, Indiana, and part of a talk for a conference on framing memory at Syracuse University (both in September 2001). Thanks go to Barbara Biesecker, John Lucaites, and Kendall Phillips for organizing my participation; to Roger Abrahams, Larry Gross, and Amy Jordan for critiquing drafts of my ideas; and to Bethany Klein for research assistance. A more extended discussion of these ideas appears in Barbie Zelizer, About to Die: Journalism, Memory, and the Voice of the Visual (Chicago: University of Chicago Press, in press).


11. Ibid., 58–59.


13. This definition is paraphrased from Webster’s New Universal Unabridged Dictionary. Also see Emile Benveniste, *Problems in General Linguistics* (Coral Gables, FL: University of Miami Press, 1981).


19. Aries, Hour of Our Death, 106. Literature, cinema, and theater abound with representations structured around the about-to-die moment. One recent example is the acclaimed play Wit.


21. Aries, Western Attitudes, 34.

22. The illustration, by T. Dart Walker, appeared on the front cover of Frank Leslie's Weekly, September 21, 1901. Although first reports maintained that McKinley, who did not die for over a week, would recover from the assassination attempt, this about-to-die image was displayed simultaneously with his actual death.


24. I have discussed these two modes of interpretation as a distinction between the local and the durational. See Barbie Zelizer, "Journalists as Interpretive Communities," Critical Studies in Mass Communication 10, no. 3 (1993): 219–37.
25. Other than the Eddie Adams shot discussed below, these included the photos of a Buddhist monk's self-immolation and of a group of women and children about to be shot in My Lai. When the former picture reached editorial desks, questions were raised about whether to print it. One Syracuse editor went on record saying, “If you can publish a picture of the crucifixion, you can publish this picture.” See Vicki Goldberg, The Power of Photography (New York: Abbeville, 1991), 212.


30. Fishman, “Documenting Death.”


33. Andy Grundberg, “Photography,” New York Times Book Review, December 2, 2001, p. 35. Indeed, the number of photos that circulated was enormous, suggesting that public response to the tragedy was shaped by using photography to bear witness in a manner set up in 1945 following the liberation of the Nazi concentration camps. For more on this, see Barbie Zelizer, “Photography, Journalism, and Trauma,” in Journalism after September 11, ed. Barbie Zelizer and Stuart Allan (New York: Routledge, 2001); Barbie Zelizer, “Finding Aids to the Past: Bearing Personal Witness to Traumatic Public Events,” Media, Culture and Society (May 2002): 697–714.

34. The earlier incident, the Triangle Shirtwaist factory fire, occurred in 1911. Approximately fifty people jumped from the building to their death.

35. When interviewed, a Fox News Channel cameraman became teary when he described filming people jumping from the towers. “I stopped,” he said, “but I saw 25 more jumping, holding hands, in groups” (Rob Ginnane quoted in “Behind the Camera,” TV Guide, September 29–October 5, 2001, p. 15).


45. In one widespread collection of the front pages of newspapers the day after the attacks, not one of 172 national papers showed an image of people about to die on their front pages. See Poynter Institute, September 11, 2001: A Collection of Newspaper Front Pages Selected by the Poynter Institute (Kansas City: Andrews McMeel, 2001). The only newspapers in the collection that printed such images on the front page were foreign: Mexico City's El Universal showed the Reuters photo of people hanging out of buildings (September 12, 2001, p. A1), and Rio de Janeiro's O Dia showed the AP photo of a man falling headfirst to his death under the caption "Desperado" (September 12, 2001, p. A1).

46. See Tugend, "Simple Act of Getting to Work." Also see Rutenberg and Barringer, "The Ethics."

47. The image did appear in Newsweek, September 24, 2001, n.p., as a double-
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page spread, and a different photo, taken by a photographer for Getty Images, appeared in Time's special issue on September 11. But the image of people jumping did not appear in the regular issues of Time, Business Week, People, or In These Times.


50. Fishman, "Documenting Death."


53. See Rutenberg and Barringer, "The Ethics."

54. Ibid; Tugend, "Simple Act of Getting to Work," 25. By contrast, the Philadelphia Inquirer ran a column titled "The Most Horrific Images," in which it did not mention the bodies at all.

55. Cited in Rutenberg and Barringer, "The Ethics."

56. Fishman, "Documenting Death."


59. Personal communication with author.


61. Such a representational template, in which sequenced shots showed the buildings being struck by the airplanes and then lit on fire on their way to collapse, was fairly common. The sequence appeared on the front pages of the Los Angeles Times, the Lexington Herald-Leader, the Sacramento Bee, the Arizona Republic, the Tennessean, the Denver Post, and the Dallas Morning News, among others.

62. In one widespread collection of front pages the day after the attacks, the burning towers appeared in nearly 85 percent of the newspapers displayed. See Poynter Institute, September 11, 2001.
The logo stopped appearing in the newspaper on September 16, at which point a similar image of the burning towers appeared on an internal page (p. 24).

The burning towers tended to appear on both the covers and multiple internal pages of the popular press. For instance, they appeared on the cover of *In These Times*, October 15, 2001, and again on pages 9 and 10; on the cover of *TV Guide*, under the title “Terror Hits Home,” September 29–October 5, 2001, and again on three internal pages (8–9, 10, 18); the cover of *Business Week*, under the title “Act of War,” September 24, 2001, and again internally on page 34; on the cover of *People*, under the title “September 11, 2001: The Day That Shook America,” September 24, 2001, and again on pages 6–7.


*Reuters*, *September 11: A Testimony*. Also see World Wide Photography and Associated Press, *Day of Terror* and Magnum Photos, *New York: September 11, 2001*. In the latter, of the nearly 100 photos, 20 portrayed the burning or smoking towers. In a mnemonic pattern that was common to the memorial volumes, another 12 portrayed the towers before September 11.

Some examples included a World Trade Center 2002 Memorial Wall Calendar (Brown Trout Publishers); a Heroes 2002 Wall Calendar (Brown Trout Publishers); and *America 911: We Will Never Forget* (VHS).
